



**Eezi**  
**Quartz** Quartz-based  
engineered stone

The affordable countertop solution.

## Looking after your Eezi Quartz countertops

Eezi Quartz is easy-going and doesn't need a lot of attention to keep its good looks. To clean Eezi Quartz use warm water and a mild detergent, or a spray-and-wipe-type cleaner for the best results.

**Low Maintenance:** Unlike marble and granite, Eezi Quartz doesn't need sealing. If you need more than a mild detergent to get rid of stubborn marks use a nonabrasive cream cleanser, such as our Eezi Quartz Cream Cleanser or liquid Chemico, and a non-scratch pad. Always rinse with clean water to remove any residue. **Heat Resistant:** Eezi Quartz is quite heat resistant, beating most man-made surfaces and even marble and limestone. Anything below 100°C should not damage the material, however Eezi Quartz can burn or warp if exposed to sudden high temperature changes. Because it's better to be safe than sorry, we recommend that hot pots and pans never be placed directly on the surface. Rather use a hot pad or trivet on the surface and under cooking units such as electric frying pans, crock pots, or roaster ovens. **Cleaning Agents to Avoid:** Eezi Quartz can be permanently damaged if it's exposed to unduly strong chemicals and solvents. Never clean your Eezi Quartz countertops with products that contain trichlorethane or methylene chloride, often found in paint removers. Rather avoid using aggressive cleaning products like oven cleaners and dishwasher cleaning agents. Products that contain oils or powders may leave a residue and should be rinsed off thoroughly. If your countertops accidentally get exposed to any of these damaging products, rinse immediately with clean water to neutralize the effect.

## 15 year limited residential warranty

International Slab Sales (Pty) Ltd. Reg No. 1996/011537/07 ("the Distributor") hereby furnishes a limited warranty ("the Warranty") to any purchaser of Eezi Quartz products ("the products") that the products will be free from manufacturing defects for a period of 15 years from the date of installation.

### For the avoidance of doubt:

1. The Warranty is available only to a person (natural or juristic) who was the owner of the property at the time when the Product was originally installed ("the Purchaser");
2. In the case of a newly constructed property this Warranty is available to the "first" owner who purchased the property from a builder or developer with the product permanently installed therein.
3. Residential property shall relate to any location within the Republic of South Africa, Zambia and Zimbabwe, which is not open to the general public for business use or properties designated as restaurants, hotels, motels or other temporary residence applications.

### Terms and Conditions (This warranty shall)

1. Only apply to products that were installed after 1 June 2017.
2. Expire upon transfer of ownership of the property to any third party of after a period of 15 years from date of installation has elapsed, whichever the earlier.
3. Not be valid in instances where the product has not been paid in full.
4. At all times are subject to the terms and conditions herein contained.

### This Warranty shall apply for interior use and only when the product is correctly installed and...

1. Maintained in accordance with guidelines for taking care of, and maintaining your quartz surface.
2. Used solely for the specific purpose of countertops and/or wall cladding.
3. Permanently installed and has not been moved from the original installation.
4. The Distributor shall only be responsible for proven manufacturing defects in the product which shall be determined by the distributor in its sole and absolute discretion. The Distributor will have the right at all times to examine purportedly defective product and its installation and maintenance. Any remedy against the Distributor shall be, at the Distributor's sole discretion, to either replace the defective product with the equivalent product or refund the purchase price.



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**The warranty is exclusive and in lieu of any other warranty expressed or implied including any implied warranty of merchantability, fitness for purpose, or other warranty of quality, whether expressed or implied, and all other liabilities or obligations on the part of the distributor. Under no circumstances will the distributor be liable for direct, indirect, general, special, incidental, consequential, or other damages of any kind whatsoever, regardless of the cause of such damage.**

**Exclusions: (This Warranty does not cover)**

1. Any cost or expenses incurred or relating to the removal and/or re installation of the product or replacement of the product and/or transportation costs and/or loss of profit and/or any other related expenses.
2. Any instance where the Purchaser is not the occupier of the residence.
3. Flooring applications.
4. Any outdoor application.
5. Fireplace or braai surrounds.
6. Instances where the product is/was used improperly or abused or otherwise has suffered impact damage.
7. Scratches.
8. Routine maintenance.
9. Improper installation.
10. Any chemical damage.
11. Material that has been milled or reduced in thickness.
12. The altering of any factory-applied finish.
13. Natural variations in the colour, size, shape and distribution of the pattern of the natural quartz or the natural variations in background tone.
14. Spots or blemishes which are inherent in the manufacturing process and do not affect the structural integrity of the material.
15. Material that has had a natural deterioration of colour over time, due to normal but extreme environmental conditions.

**Procedural aspects in respect of the warranty:**

In order for the warranty to be effectual, it is essential that the Purchaser ensure that this original warranty document headed "15 YEAR LIMITED RESIDENTIAL WARRANTY", which can be downloaded from the website, has been read, understood and accepted by both the purchaser and fabricator. Prior to doing so it is incumbent on the Purchaser to ensure that they are satisfied with the product and installation thereof. Furthermore, in order for the warranty to be valid, it is incumbent on the Purchaser to ensure that they submit their warranty information online. Upon receipt of the online warranty registration by the Distributor, acknowledgment of the registration will be sent back to the email address from which the registration was sent. This acknowledgment will serve as proof of registration.

**\*\*This warranty contained herein constitutes the entire warranty given to the Purchaser and supersedes all other warranties and representations, whether oral or written, except as expressly set out above. No person other than the duly authorized representatives of the Distributor is authorized to make any warranty, promise or representation on behalf of the Distributor and any such representations must be reduced to writing and signed prior to being effectual.**